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S-3 and
CSCO-48061
6/18/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Herman et al.)
Serial No.: 09/420,208)
Filing Date: October 18, 1999)
For: REMOTE COMPUTER SYSTEM)
MANAGEMENT THROUGH AN)
FTP INTERNET CONNECTION)

Examiner: Nguyen, C. T.
Art Unit: 2142
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APR 08 2003
Technology Center 2100

AMENDMENT AND RESPONSE TO OFFICE ACTION

Hon. Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

In response to the Office Action mailed January 3, 2003, Applicants respectfully request reconsideration of the above referenced patent application. Please amend the above identified application as follows and consider the following remarks for allowance of the above identified patent application.